



RANDALL RESIDENCE

Market
Senior Living

Portfolio
11 Communities

Client Since
2010

Highlighted Product
[Yardi Voyager Senior Housing](#)

The Benefits
Replacing disparate software systems with the Yardi Voyager Senior Housing platform provides growth opportunities, streamlined operations and real-time oversight. Cloud-based data storage and centralized access improves analytics and enables consistent reporting across diverse property portfolios.

About Randall Residence
randallresidence.com

Learn More
Yardi.com

Contact Yardi
Sales@Yardi.com



“ Voyager has features, enhancements and reporting tools beyond what other software can offer. ”

Noel Salgado, Home Office Support Team

The Company

Randall Residence (Randall), based in Lawton, Mich., is a senior living management company growing from its family-owned roots into a regional senior living provider. Randall's properties span independent living, assisted living and memory care serving residents in Illinois, Ohio, and Michigan. Randall is planning to double the size of its portfolio in the next few years.

The Challenge

Growing Company, Evolving Needs

Randall plans to continue growing and meeting consumer demand while maintaining a high standard of excellence, focusing on getting to know seniors and effectively meeting their needs.

Ultimately, Randall wanted a single software solution to help them enhance resident care, achieve deficiency-free state inspections, make educated financial decisions and improve program development.

The Solution

Yardi Voyager Senior Housing

Yardi Voyager Senior Housing is a comprehensive platform for managing all facets of senior living, allowing communities to use finance and performance analytics for complete operational oversight. With the enhancements provided by the latest version of the platform, Voyager 7S, this integrated software platform helps senior living communities like Randall grow and adapt to industry changes.

The Story

Enhancing Hands-On Management

Randall has a history of success in hands-on management, local community involvement and satisfied customers including residents, family members, staff team members and investors. Noel Salgado serves on Randall's home office support team and is the company's de facto CFO.

“Voyager gives me the reporting tools I need to oversee all financial statements and ensure the accuracy of each one. I can send clear and accurate reports listing charges and receivables to auditors, investors, and financial institutions without a lot of notations and explanations,” says Salgado.



Client Success

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Randall first began using Yardi software in 2010, and Salgado appreciates the ability to access data through a single operating platform.

“With Voyager I have the technology to review data from across our entire housing portfolio and the reports that help me, as a manager, make important decisions for our company and residents.”

Randall Residence has also implemented [RentCafe Senior CRM](#), [Yardi EHR](#), [Yardi Maintenance](#)